

# INSTANT ARCHIVE VIEWER

## IM Search and Discovery for Microsoft LCS and OCS 2007

### Your Business Dilemmas

Do you need to monitor and audit LCS/OCS conversations for internal policy enforcement and/or external regulatory compliance?

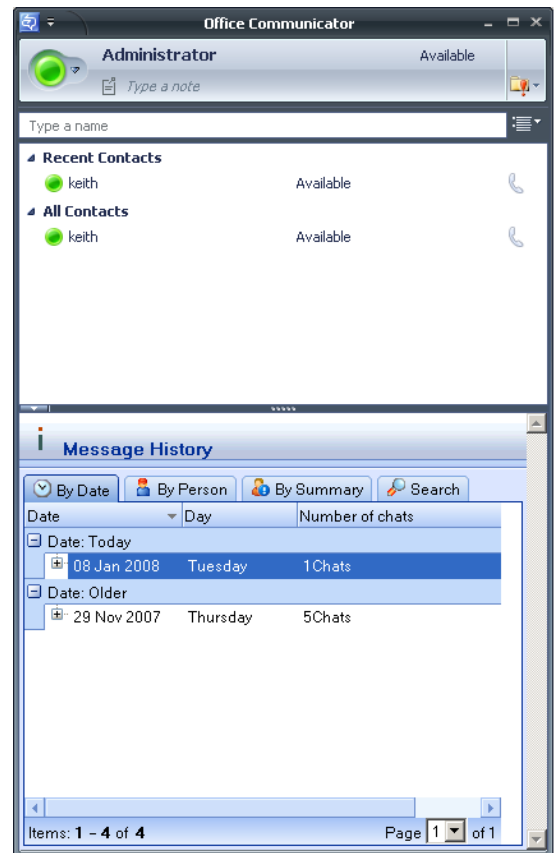
Do you need to convert the contents of your LCS/OCS archives into a usable business asset?

Do your users need access to past conversations to do their jobs effectively?

### Instant Solution: Instant Archive Viewer

Instant Archive Viewer provides IM search and discovery for Microsoft LCS and OCS 2007. If questions are asked about who said what to whom, Instant Archive Viewer will provide irrefutable evidence.

- ◆ Archive Viewer sits in the LCS/OCS client
  - ◆ Users have instant access to their archives
  - ◆ Past IM conversations can be retrieved without intervention from the help desk
  - ◆ Zero user training required
- ◆ Archives are fully indexed and easily searchable
  - ◆ Quickly search by date or by person, or do advanced searches with Boolean operations, within time frames, or over a set conversation length
  - ◆ IM conversations—like email—become a usable digital asset
- ◆ No additional software on client desktop
  - ◆ Zero touch = instant deployment
  - ◆ A simple regedit adds the Instant Archive Viewer tab to the LCS/OCS client
- ◆ Admin console enables granular, archive-wide search and discovery
  - ◆ Enforce internal IM usage policies
  - ◆ Respond quickly and completely to compliance audits and legal discovery requests
  - ◆ Access is secured in Active Directory, by group or by person

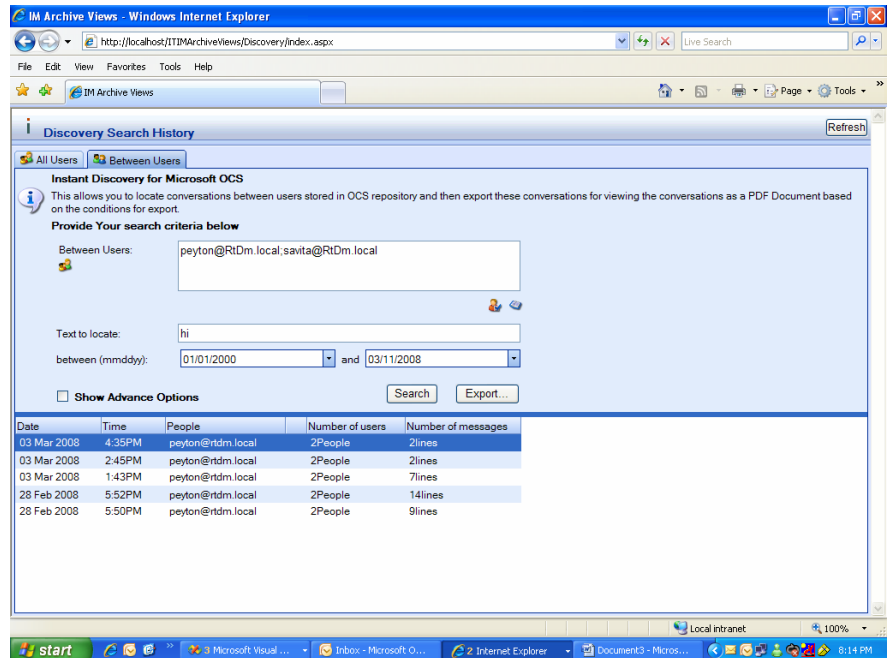


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### How it Works

- ◆ Sits in the LCS/OCS client as a tab extension
- ◆ User interface designed for in-place viewing of past conversations
  - ◆ View by date, by person, or run basic or advanced searches
- ◆ Conversations can be viewed in the client, saved as text, printed, and/or emailed
- ◆ Discovery Manager console provides secure, admin-only access to all archived conversations
  - ◆ Data can be exported if necessary for legal discovery or compliance audits
- ◆ ASP.net application
- ◆ Runs under IIS
  - ◆ Default application pool
  - ◆ Custom application pool
- ◆ Granular security settings
- ◆ Communicator tab extension is deployed via a simple registry setting



*Pictured: Instant Discovery Console*

“We now have peace of mind knowing that we will be able to respond quickly to compliance audits.”

“Instant Archive Viewer has enabled us to mine our OCS 2007 archives for valuable business intelligence.”

“My users are relying less on email because they now know they can easily access the contents of past IM conversations.”

### About Instant Technologies

Instant Technologies specializes in developing innovative, enterprise-class compliance and productivity solutions for IBM Lotus Sametime and Microsoft Office Communications Server, including IM archiving, IM queue management, persistent chat rooms, IM bot development, buddy list administration, and more. Instant Technologies is a Lotus Advanced Business Partner and a Microsoft Registered Partner headquartered in Durham, NH.